

Appliance Technician

Position Summary

Responsible for performing highly diversified duties to install, troubleshoot, repair, and maintain a variety of customer appliances.

Essential Duties and Responsibilities

The essential functions include, but are not limited to the following:

- Installs, troubleshoots, repairs, and maintains a variety of appliances in the homes of customers
- Travels to customers' homes to perform (1) emergency, unscheduled repairs and installations and (2) regular scheduled maintenance and repairs of customer appliances
- Troubleshoots and diagnoses problems, replaces or repairs parts, tests and makes adjustments to appliances and components
- Provides exceptional customer service by communicating clearly and professionally with customers and offering an excellent customer experience
- Researches and complies with all building codes and manufacturing requirements when performing work
- Reads and interprets equipment manuals and work orders to perform installations, maintenance, and services
- Performs a variety of electrical and plumbing functions
- Use a variety of hand and power tools, electric meters, and material handling equipment in performing duties
- Performs all required paperwork as directed by the management team in a complete and professional manner
- Maintains a functional, clean company vehicle and ensures timely auto maintenance and repairs
- Comply with safety regulations and maintains clean and orderly work areas
- Performs other work-related duties as assigned

Minimum Qualifications (Knowledge, Skills, and Abilities)

- High School diploma/GED required, AA degree in mechanical or electrical maintenance preferred
- Completion of a craft apprenticeship, or an equivalent number of years of education and appliance maintenance experience
- 4+ years of plumbing and/or electrical experience
- Ability to trace wiring diagrams
- Be highly motivated and able to work independently
- Valid state driver's license
- Ability to satisfy background and drug testing requirements